

COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU

Departmental Quality Improvement Council Meeting

A G E N D A

February 11, 2013
9:00 – 10:30 a.m.
550 S. Vermont Ave., 10th Floor Conference Room
Los Angeles, CA 90020

Martha Drinan, RN, MN, Chair

Carol Eisen, M.D., Co-Chair

I	9:00 - 9:05	Introductions & Review of Minutes	QIC Members
II	9:05 – 9:35	SA QIC Reports & Countywide Children's QIC Report	SA QIC Chairs/ Co-Chairs
III	9:35 – 9:45	Cultural Competency Committee Report	S. Chang- Ptasinski
IV	9:45 – 9:50	Clinical Quality Improvement ➤ OMD Report	C. Eisen
V	9:50 – 9:55	PRO – QI Implementation Status Report ➤ Beneficiary Grievance/Appeal Report FY 2011-12 ➤ Change of Provider Report	V. Joshi M. Crosby
VI	9:55 – 10:15	State System Review	M. Drinan
VII	10:15– 10:30	Care Integration Collaborative – CiMH	M. Drinan

Next Meeting
March 11, 2013
9:00 – 10:30 a.m.
550 S. Vermont Ave.
10th Floor Conference Room
Los Angeles, CA 90020

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
QUALITY IMPROVEMENT COUNCIL (QIC) Minutes**

Type of Meeting	Departmental Quality Improvement Council	Date	February 11, 2013
Place	550 S. Vermont Ave., 10th Floor	Start Time:	9:00 a.m.
Chairperson	Martha Drinan	End Time:	10:30 a.m.
Co-Chair Person	Carol Eisen, M.D.		
Recorder:	Maria Gonzalez		
Members Present	Alyssa Bray; Anahid Assatourian; Ava Simms; Barbara Paradise; Bertrand Levesque; Carol Eisen; Don Gonzales; Jessica Wilkins; Kia Hayes; Kimber Salvaggio; Leah Carroll; Lisa Harvey; Lupe Ayala; Marc Borkheim; Maria Gonzalez; Martin Hernandez; Mary Ann O'Donnell; Mary Crosby; Melody Taylor Stark; Michael Tredinnick; Michele Munde; Michelle Rittel; Misty Aronoff; Monika Johnson; Sandra Chang Ptasinski; Staci Atkins; Timothy Beyer; Vandana Joshi		
WebEx Participants			
Excused/Absent Members	Alan Lert; Angela Kahn; Ann Lee; Debi Berzon-Leitelt; Doris Benosa; Emilia Ramos; Gassia Ekizian; Greg Tchakmakjian; Julie Agojo; Julie Valdez; Kari Thompson; Lisha Singleton; Marcy Pullard; Rashied Jibri; Rhiannon De Carlo; Rhonda Chabran; Trudy Washington		
Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Call to Order & Introductions	The meeting was called to order at 9:00 a.m.	Introductions were made.	M. Drinan
Review of Minutes	The minutes were reviewed.	Minutes were reviewed and approved with the requested changes.	QIC Membership

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
SA QIC Liaison Reports	SA 1: Barbara Paradise introduced herself as the new Co-Chair for SA 1.	Next meeting: March 5, 2013.	B. Paradise
	SA 2 Adult: Marilou Joquilon from QAD presented on Chart Reviews for the State DHCS Review. The State Performance Outcomes Survey results were discussed as well.	Next meeting: March 21, 2013.	K. Salvaggio
	SA 2 Children: Dark in January.	Next meeting: February 21, 2013	M. Rittel
	SA 3: SA QIC members reviewed previous QI/QA documents and materials in preparation for the upcoming February 2013 DHCS State System Review.	Next meeting: February 20, 2013.	B. Levesque
	SA 4: Members reviewed and discussed previous QI/QA documents and materials. Procedure Codes were discussed as well. Yoko Sugihara presented on CPT Codes.	Next meeting February 19, 2013. Rob Ulrich will present on Sanction Screening.	A. Bray
	SA 5: Dark in January. M. Johnson announced that Jacquelyn Wilcoxon, LCSW is the new District Chief for SA 5.	Next meeting: March 5, 2013. Ms. Drinan offered to meet with the new District Chief to share the QID data for Prevalence Retention and Penetration Rates in the Service Area.	M. Johnson
	SA 6: Information from previous meetings was disseminated. Dr. Dobbs presented on flagging the charts for the State DHCS Review. Updates on CPT Codes were reviewed and discussed.	Next meeting: February 28, 2013.	S. Atkins

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
SA QIC Liaison Reports Continue	SA 7: Dark in January.	Next meeting: February 12, 2013.	L. Ayala
	SA 8: Dr. Dobbs discussed the expectations for chart review for the State DHCS Review.	Next meeting February 20, 2013.	M. Aronoff
Countywide Children's	Dark in January.	Next meeting: February14, 2013.	L. Harvey
Cultural Competency Committee	Dr. Chang-Ptasinski continued in work group activities to prepare statements in regards to the goals and objectives of the CCC. All SA QIC liaisons were invited to discuss nominations to elect/or re-elect the new co-chairs.	Next meeting: February 13, 2013. 695 S. Vermont Ave., 15 th Floor at 1:30 – 3:30 pm.	S. Chang - Ptasinski
Clinical Issues OMD Report	The work on Pharmacy Benefits Management System continues. Dr. Eisen provided an update on e-prescribing medicines online, which will replace PATS a demonstration will occur in two weeks.	Dr. Eisen will provide more information when it is available.	C. Eisen
Online Incident Reporting	Mary Ann O'Donnell reported on Online Clinical Incident Reporting, which will be DHS Recommendation to Board Of Supervisors.	The contract will be signed by DHS in July. Other departments will follow implementation, which will be several months out. We will notify everyone.	M. O'Donnell
PRO	Ms. Drinan distributed the revised Request for Change of Provider QI Work Plan Implementation Status Report and the revised Beneficiary Grievance/Appeal Implementation Status Report. Drinan requested review, distribution and feedback from the membership.	Departmental QIC Members will distribute and discuss the revised reports with the SA QIC members at the SA QIC meetings and w/ the SAAC members. Feedback will be provided to the Dept. QIC as appropriate.	M. Drinan

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
QI Evaluation Report and QI Work Plan	Ms. Drinan announced, that QI Evaluation Report 2012 and QI Work Plan 2013 have been completed. We are waiting on PSB Deputy Director for final approval. The QI Work Plan format has been revised. We added more information on numerator, denominator and measures. Trending has also been added to the new QI Work Plan Goals.	QI Work Plan and Evaluation Report will be posted on the QI website.	M. Drinan V. Joshi
Care Integration Collaborative (CIMH)	Defer to next meeting due to time limitations.		
Announcements:	None		
Handouts	<ul style="list-style-type: none"> ➤ Revised Request for Change of Provider QI Work Plan Implementation Status Report ➤ Revised Beneficiary Grievance/Appeal Report FY 2011-2012 QI Work Plan Implementation Status Report 		
Next Meeting	March 11, 2013		

Respectfully Submitted,

Martha Drinan, RN, MN